Explanation of Opinion ratings:

| Overall Opinion | Explanation |
|-----------------|---|
| Full | The framework of governance, risk management and control is adequate and effective. |
| Substantial | Some improvements are required to enhance the adequacy and effectiveness of governance, risk management and control. |
| Moderate | There are significant weaknesses in the framework of governance, risk, management and control such that it could be or could become inadequate and ineffective. |
| Limited | There are fundamental weaknesses in the framework of governance, risk management and control such that it is inadequate and ineffective or is likely to fail. |

Explanation of Recommendation ratings:

| Recommendation | Explanation |
|------------------|--|
| Fundamental | Action required to address a fundamental breakdown of control and / or to prevent a serious financial |
| | loss. |
| Significant | Action required to address a significant control weakness and /or to significantly improve operational |
| | efficiency. |
| Merits Attention | Action required to enhance control and / or to improve operational efficiency. |
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